2020-21 Friends of the California State Fair Scholarship Program

**Program Overview**
What are the categories and who is eligible to apply?
When is the application deadline?
When is the recommendation deadline?
What is the Program timeline?
Is this award renewable?
Who administers this Program?

**Application Details**
Which school should I list on the application if I have not made a final decision?
What is the difference between Official and Unofficial Transcripts?
Should I submit all of my information before I request a recommendation?
Where and when should I send my supporting documents?

**Upload FAQs**
What should be visible on my documents?
What are the acceptable file types?
Why can’t I upload a Word document?
One of the documents I uploaded has a status of Rejected.
What do I do now?
How do I upload more than one file at a time?
How do I create a .zip file?
How long does it take to process my uploaded documents?
The deadline has passed, and my documents are still Processing, what does that mean?
What are the DOs and DON'Ts of uploading documents to my application?

**Notifications**
How will I be notified about the status of my application?
What notifications will be sent to me?
Who will notifications be sent from?
When will I receive notifications?
Can I opt out of notifications?

**Application Status**
How do I know if my application is Complete?
As the applicant, what are my responsibilities?
How do I use my Home page to verify my application status?
The deadline is tomorrow, and it takes 5-7 days to process.
Will I make it?
The deadline has passed, and my application status is Started, what do I do?

**Award Details**
What are the selection criteria?
What are the details of the award?
What are the details of the Ironstone Concours Foundation/Friends of the California State Fair Scholarship?
Which scholarship categories are eligible for scholarship winners to compete for the Ironstone Concours Foundation/Friends of the California State Fair Scholarship?
What are the renewal details?
What are my responsibilities if I am chosen as a recipient?
How and when are funds issued?
How do I change my college choice?

**Other Important Information**
Are scholarships taxable?
ISTS Help Portal
Contact Information

**Home Page Tutorial**
Help & My Profile
How to Apply
Application Status
Program Overview

What are the categories and who is eligible to apply?
The Friends of the California State Fair offers 14 categories of scholarships with varying eligibility requirements. Applicants may apply for one scholarship category of their choice per year. Applicants must meet all of the criteria for a specific scholarship to be an eligible candidate. Applicants must plan to enroll for both the fall 2020 and spring 2021 semesters. Students graduating after the fall 2020 are not eligible to apply, as this scholarship is intended for the full academic year. The scholarship categories and requirements are below.

Agricultural Students (current college student)
- Have successfully completed 12 units of coursework credit in Agricultural classes
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID
- Be enrolled as a college sophomore, junior, senior, or graduate student in a four-year accredited college or university or an accredited community college in the state of California in the fall of 2020

Agricultural Students (high school senior)
- Plan to be an Agricultural Student in college
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID
- Be a current high school senior (or junior graduating in spring 2020) enrolling in a four-year accredited college or university, or an accredited community college in the state of California in the fall of 2020

Art Major
- Have a declared program/major of Art. This can include, but is not limited to, visual arts, dance, music, film, etc.
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID
- Be enrolled as a college freshman, sophomore, junior or senior in a four-year accredited college or university in the state of California in the fall of 2020

Blue Diamond International Scholarship
- Have an emphasis and interest in International Agricultural Trade, with a major of agriculture, economics, business, international studies, language studies, etc.
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID
- Be enrolled in a four-year accredited college or university, or an accredited community college in the state of California in the fall of 2020
**Business or Agricultural Business**

- Have a declared program/major of Business or Agricultural Business
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID
- Be enrolled in a four-year accredited college or university, or an accredited community college in the state of California in the fall of 2020

**California State Fair Youth Assistants and Exhibitors**

- Be one of the following:
  - Be a past participant (exhibitor) in the California State Fair from 2017, 2018, and/or 2019 in the competitive programs for youth (livestock, horse, small animal, dog, and still exhibits)
  - Have participated as a volunteer from 2017, 2018, and/or 2019 in the California State Fair Youth Task Force or the California State Fair Kaiser Permanente Farm Programs as a guide, intern, or assistant either in preparation for the Fair, during the Fair, or off season
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID
- Be enrolled at a four-year accredited college/university or community college in the state of California in the fall of 2020

**Culinary Cooking or Hospitality Management or Event Planning**

- Have a declared program/major of Culinary Cooking or Hospitality Management or Event Planning
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID
- Be enrolled in a four-year accredited college or university, a California culinary specialty school, or an accredited community college in the state of California in the fall of 2020

**Sacramento Region Top Achiever**

- Be a current high school senior
- Be recognized as a Sacramento Region Top Achiever (defined as the top 5 (five) percent of students in your graduating class)
- Be graduating from a school in one of these counties: Amador, Calaveras, El Dorado, Placer, Sacramento, San Joaquin, Sutter, Yolo, or Yuba County
- Have a cumulative GPA of 3.75 or higher
- Be a California resident with a valid ID
- Be enrolled at a four-year accredited college or university in the state of California in the fall of 2020
Teacher Credential Program
- Be enrolled in a Teacher Credential Program or be an undergraduate Education major
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID
- Be enrolled as a college sophomore, junior, senior, or graduate student in a four-year accredited college, university, or an accredited community college in the state of California in the fall of 2020 (re-entry professionals included)

Top 10 Percent of Class
- Be a current high school senior in the top 10 percent of your graduating class
- Have a cumulative GPA of 3.75 or higher
- Be a California resident with a valid ID
- Be enrolled at a four-year accredited college or university in the state of California in the fall of 2020

Trade School
- Be a current high school senior with a plan to enter an accredited trade school program in California in Fall 2020 or currently be enrolled in an accredited trade school program in California.
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID

Viticulture or Enology
- Have a declared program/major of Viticulture or Enology
- Have a cumulative GPA of 3.0 or higher
- Be a California resident with a valid ID
- Be enrolled as a college sophomore, junior, senior or graduate student in a four-year accredited college or university, or as a student in a community college in the state of California in the fall of 2020

Western Fairs Association – owner/key staff’s child or grandchild
- Be either the child or grandchild of the owners or key staff of a Fair related business (service members) whose business had a minimum of five years of membership in Western Fairs Association (WFA)
- Have a cumulative GPA of 2.8 or higher
- Be enrolled a minimum of 6 units in an accredited college, university, technical/vocational school or community college in the fall of 2020
- Must not be a previous winner of the scholarship

Western Fairs Association – permanent staff’s child or grandchild
- Be either the child or grandchild of the permanent staff of a Western Fairs Association (WFA) member Fair for a minimum of five years
- Have a cumulative GPA of 2.8 or higher
- Be enrolled a minimum of 6 units in an accredited college, university, technical/vocational school or community college in the fall of 2020
- Must not be a previous winner of the scholarship
When is the application deadline?
March 3, 2020 at 11:59 PM PST

When is the recommendation deadline?
March 9, 2020 at 11:59 PM PST

What is the Program timeline?
- Application Opens: November 14, 2019
- Application Deadline: March 3, 2020
- Recommendation Deadline: March 9, 2020
- Scholarship Recipients Notified: by the end of April, 2020
- Scholarship Checks Issued: August 2020

Is this award renewable?
No.

Who administers this Program?
To ensure complete impartiality in the selection of recipients and to maintain a high level of professionalism and security, the program is administered by International Scholarship and Tuition Services, Inc. (ISTS), a firm that specializes in managing sponsored scholarship, grant, tuition assistance, and tuition reimbursement programs.
Application Details

Which school should I list on the application if I have not made a final decision?
You should list your first-choice school on the application. You can change your college choice any time prior to the application deadline. If selected as a recipient, you will be asked to confirm your final school choice. If your school changes after the acceptance deadline, you will be able to update this information on your My Profile page.

What are the differences between Official and Unofficial Transcripts?

Official transcripts must be obtained through your high school administration office, or your college registrar office. Transcripts are normally printed on official letterhead and/or state that they are official. Transcripts may contain or require a signature.
Note: Your official transcript may come to you in a sealed envelope, stating it will become unofficial if opened. When scanning or copying your official transcripts, a watermark may appear noting that they are now unofficial. Despite any watermarks or sealed envelopes, you may open the envelope if needed to upload the document. These documents will be considered official for our purposes. Acceptable file types are .pdf, .tif, .png, .jpeg, .jpg, .bmp and .xps. When scanning or copying, you do not need to include a copy of the sealed envelope.

Unofficial transcripts may be accessed through your school’s online student portal. These pages must still be converted to one of the acceptable file formats. Unofficial transcripts must contain your name.

Should I submit all of my information before I request a recommendation?
You should request your recommendation as early as possible to ensure there is sufficient time for the recommendation to be submitted by the recommendation deadline. You do not have to wait until all other portions of your application are complete before requesting your recommendation.

Where and when should I send my supporting documents?
All required supporting documents must be uploaded to your online application by the application deadline. If you do not follow the upload instructions exactly, your application may remain incomplete. Documents that meet the criteria required for this application that are uploaded by the deadline will be processed and considered on time.
Upload FAQs

What should be visible on my documents?
All uploaded documents must show your name. If you are using an online portal to access your required documentation and all that is visible is the salutation and your first name (Example: Welcome Joe!), this will meet the name requirement.

What are the acceptable file types?
The only acceptable file types are .pdf, .tif, .png, .jpeg, .jpg, .bmp and .xps. Any other formats will not be reviewed, and your application will remain incomplete. You may upload multiple files within a .zip file. All files within a .zip file must be in one of the acceptable file types listed above.

Why can’t I upload a Word document?
ISTS does not accept any file format that is editable.

One of the documents I uploaded has a status of Rejected. What do I do now?
Review the reason your document was rejected. Once you have corrected that issue, upload a new copy of your document.

How do I upload more than one file at a time?
You may create a .zip file containing more than one file as long as everything included is in an acceptable file type of .pdf, .tif, .png, .jpeg, .jpg, .bmp and .xps. Do not upload additional documentation that is not requested. It will not be reviewed.

How do I create a .zip file?
To use this format, follow the steps outlined below:
1. Create a new folder on your Desktop, name it the document type you will be uploading. For example, Test Scores, Transcript, or Financial Documentation.
2. Move all the files you wish to upload into the new folder.
3. Right click on the folder from your Desktop:
   a. PC Users: select “Send to,” followed by “Compressed (zipped) folder.”
   b. Mac Users: select “Compress [folder name].”
4. Your new .zip file will be located on your Desktop, ready to upload.

How long does it take to process my uploaded documents?
Documents are processed daily. Your document will be processed within five (5) to seven (7) business days. If your document was uploaded prior to the deadline, it will be considered. However, it is your responsibility to monitor your Home page to ensure your document is Accepted.

The deadline has passed, and my documents are still Processing, what does that mean?
All documents must be reviewed for the required information and for accuracy. All documents uploaded prior to the application deadline will be reviewed and considered. It is your responsibility to monitor your Home page to ensure your document is Accepted, and that your application status reads Complete.
What are the DOs and DON’Ts of uploading documents to my application?

DO:
• Upload one of the accepted file types.
• Only upload the requested and required documents.
• Black out any Social Security Numbers. *This is not required, but highly advised.*
• Return to your **Home page** to verify your documents have been **Accepted**.

DON’T:
• Upload a Microsoft® Word document (.doc, .docx) or any other format we don’t accept.
• Upload more than the requested documentation.
• Assume your documents are correct and accepted once you have uploaded them.
• Upload a document stating you are mailing your documents.
• Assume the required document does not pertain to you. If the application states the document is required, your application **will** remain incomplete if you do not provide that document. Contact us if you are having trouble providing a required document.
• Password protect your uploaded documents. Password protected documents will be rejected.
• Upload any file that has a viewing expiration date.
**Notifications**

**How will I be notified about the status of my application?**
Notifications are sent primarily via email to the email you used to create your account. Some programs offer text and voice notifications. **Ultimately, it is your responsibility as the applicant to verify your application status on your Home page is Complete.**

**What notifications will be sent to me?**
- Deadline Reminders: Deadline reminder emails are typically sent two (2) weeks and one (1) week prior to the application deadline.
- Recommendation Deadline Reminder: You may receive a notification after the application deadline but prior to the recommendation deadline if your recommendation is still incomplete.
- Selection Results: Selection results notifications are sent to all Complete applicants.
- Funds Disbursed: Once your funds have been issued, you will be notified.
- Other Scholarships: Occasionally, if you meet the requirements for another scholarship administered by ISTS, you will be notified. These notifications are not guaranteed.

*Your information is never sold to any third party for marketing purposes.*

**Who will notifications be sent from?**
You will receive notifications from two (2) possible ISTS email addresses: donotreply@applyISTS.com and contactus@applyISTS.com. You should add both of these email addresses to your “safe senders list” to ensure important emails are not sent to your spam or junk folder.

**When will I receive notifications?**
- Notifications are sent to recipients and applicants not selected to receive an award via email by the end of April. For recipients, an Acceptance link will be displayed on the home page following the notification.
- Applicants who qualify for the Ironstone Concours Foundation/Friends of the California State Fair Scholarship will be notified in late April. Interviews will take place Tuesday, May 5, 2020 in Sacramento, California. The winner of the Ironstone Concours Foundation/Friends of the California State Fair Scholarship is required to attend the Gala in Sacramento, California in mid-late June.

**Can I opt out of notifications?**
While you can opt out of notifications, this is not advised. It is your responsibility as the applicant to ensure your application is Complete. If you opt out of notifications, you will not receive deadline reminders or selection results. *Your information is never sold to any third party.* The only emails you will receive from ISTS are directly related to your application and, possibly, other scholarship opportunities.
Application Status

How do I know if my application is Complete?
Complete applications will have a green COMPLETE button, as shown below:

If your application status has a grey or orange STARTED button as shown below, click the button to view the status of each individual requirement.

As the applicant, what are my responsibilities?
It is your responsibility to make sure your application is Complete. Your online application form must be Submitted, all required documents uploaded and Accepted, and all required supplements/recommendations must be Complete.

How do I use my Home page to verify my application status?
When you log in to your Home page, you will see all applications listed. Each application will have an overall status button visible to you.

A grey STARTED button means you have not submitted your online form. An orange STARTED button means you have submitted the online form but you are either missing required items for the application, or your documents are still processing.

When you click the status button, you will see the more detailed status. This will show you the status of each individual required portion of the application. For more details on your Home page, review the Home Page Tutorial section.

The deadline is tomorrow and it takes 5-7 days to process. Will I make it?
As long as your documents were uploaded prior to the application deadline, they are considered. You should continue to monitor your Home page until you see the status update to ACCEPTED. If the status updates to REJECTED, contact us immediately.

The deadline has passed and my application status is Started, what do I do?
If your STARTED button is grey, you have unfortunately missed the deadline and your application is now read only. If your STARTED button is orange, click the button to view what is missing. Your required documents may be PROCESSING. As long as your documents were uploaded prior to the application deadline, they are considered. You should continue to monitor your Home page until you see the status update to ACCEPTED. If the status updates to REJECTED, contact us immediately.
Award Details

What are the selection criteria?
An independent selection committee will evaluate the **Complete** applications and select recipients considering:

- Community Service
- Academics
- Essay(s)
- Recommendations

*Decisions of the selection committee are final and are not subject to appeal. No application feedback will be given.*

What are the details of the award?

- Each applicant may apply to one scholarship category. Scholarships ranging from $1000 - $2500 are awarded.
- Students may reapply each year as long as they continue to meet the eligibility criteria.
- The scholarships will be applied to tuition, fees, books, supplies and equipment required for course load at accredited, nonprofit two- or four-year colleges/universities, or trade schools in the California or the United States (per individual scholarship requirements.)
- Students may transfer from one institution to another and retain the award as long as individual scholarship requirements are still met.
- Eligible applicants may move forward to compete for the **Ironstone Concours Foundation/Friends of the California State Fair Scholarship.**
- Scholarships may **not** be applied to room and board and **cannot** be used to purchase a laptop if not required for all students attending the institution or course.

What are the details of the Ironstone Concours Foundation/Friends of the California State Fair Scholarship?
The top scholarship winners in select categories (if applicant’s score is at least 95%) may be invited to compete for the overall $5,000 Ironstone Concours Foundation/Friends of the California State Fair Scholarship. Qualifying categories with more than twenty eligible applicants may submit the runner up scholarship winner for consideration as well (if the applicant’s score is at least 95%). The interviews will take place Tuesday, May 5, 2020 in Sacramento. The Ironstone Concours Foundation/Friends of the California State Fair Scholarship winner will be required to attend the California State Fair Gala on June 25, 2020. This scholarship is not renewable.

Which scholarship categories are eligible for scholarship winners to compete for the Ironstone Concours Foundation/Friends of the California State Fair Scholarship?
Agricultural Students (current college student), Agricultural Students (high school senior), Art Major, Blue Diamond International Scholarship, Business or Agricultural Business, Culinary Cooking or Hospitality Management or Event Planning, Past Participants (exhibitors), Sacramento Region Top Achiever, Teacher Credential Program, Top 10 Percent of Class, Trade School, and Viticulture or Enology.
What are my responsibilities if I am chosen as a recipient?
You must enroll as a full-time undergraduate student (or undergraduate/graduate student for the Viticulture/Enology, Agricultural Students (current college student), or Teacher Credential programs.) You must continue the entire academic year without interruption. Recipients must enroll for both the fall 2020 and spring 2021 semesters. Students graduating after the fall 2020 are not eligible to apply, as this scholarship is intended for the full academic year. You are responsible for delivering your scholarship check(s) to the proper office at your institution with its attached instructions. You should notify ISTS should your check not arrive within 30 days of the issue date. You will receive an email notification when your funds are issued.

How and when are funds issued?
Your funds will be issued via one (1) check in early August. Your check will be made payable to your institution listed on your My Profile page only. Your scholarship check cannot be made payable to you, the applicant. The check will be mailed to your home address so that you may deliver it to the correct office at your institution. You will receive an email notification once your funds have been issued.

How do I change my college choice?
Make sure your My Profile page indicates your final college choice. It is your responsibility to make sure your My Profile page is correct at least 30 days prior to the check issue date listed above. If your scholarship check needs to be reissued for any reason, a reissue fee may apply.
**Other Important Information**

**Are scholarships taxable?**
Tax laws vary by country. In the United States, scholarship funds used exclusively for the payment of tuition and textbooks are normally not taxable. The scholarship recipient is responsible for taxes, if any, that may be assessed against his or her scholarship award. We recommend consulting your tax adviser for more guidance. You may also consult IRS Publication 970 for additional information.

**ISTS Self-Help Portal**
For more helpful information about scholarships plus answers to common inquiries related to ISTS’ technology and processes, visit our Self-Help Portal at ISTSprogramsupport.com.

**Contact Information**
ISTS office hours are Monday through Friday from 8:00 AM to 5:00 PM Central. Agents are available via live chat and email during these hours. Use the green Help button (as shown below) at the bottom right corner of your screen to contact us. You can even schedule a callback!
Home Page Tutorial

Your ISTS Home page is located at https://aim.applyISTS.net. This will show you all of your applications and their overall status. It is your responsibility as the applicant to monitor your Home page to ensure your application is Complete.

Help and My Profile
In the top right corner of the page, you’ll find the HELP link to the ISTS Help Portal and your My Profile page.

How to Apply
To start an application, click ADD NEW APPLICATION. You will then be asked for the Program Key. If you do not know the Program Key, try the name of the company or organization offering the award.

As the applicant, you will not click FILL OUT A SUPPLEMENT. This will be used only by a third party completing a required supplement form for your application. Not every application requires a supplement. Make sure you review the requirements for each application.

Applications View
Each application will have its own box. You will see the program name, application link, application deadline, and Status Button.
Application Status Buttons
Each application will have one of the following Status Buttons:

- If your status button is grey, it means you have not yet clicked the **Submit** button on the last page of your application.
- If your status button is orange, it means you have clicked Submit, but you are missing one or more required documents or supplements for that application.

For a detailed status of each application requirement, click the **Status Button**.

Detailed Status View
Once you click the **Status Button**, your detailed status view will appear. Below is an example. Next, we’ll review what each of these statuses mean.
Application Form

Started: 8/22/2018  Due: 12/31/2018

Additional status information about your form is shown below.

Supplements

<table>
<thead>
<tr>
<th>Form Name</th>
<th>Email Address</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommendation Form</td>
<td><a href="mailto:recommender@email.com">recommender@email.com</a></td>
<td>COMPLETE</td>
</tr>
</tbody>
</table>

Attachments

<table>
<thead>
<tr>
<th>Type</th>
<th>Filename</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACT/SAT Test scores</td>
<td></td>
<td>NOT RECEIVED</td>
</tr>
<tr>
<td>High School Transcript</td>
<td>Transcript.pdf</td>
<td>PROCESSING</td>
</tr>
<tr>
<td>College/University Transcript</td>
<td>College Transcript.pdf</td>
<td>REJECTED</td>
</tr>
<tr>
<td>FAFSA Student Aid Report</td>
<td>FAFSA SAR.pdf</td>
<td>ACCEPTED</td>
</tr>
</tbody>
</table>

Rejected Attachments

<table>
<thead>
<tr>
<th>Type</th>
<th>Filename</th>
<th>Reason</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>College/University Transcript</td>
<td>College Transcript.pdf</td>
<td>Missing Student Name</td>
<td>8/22/2018 1:59 PM</td>
</tr>
</tbody>
</table>

Application Form Section

This top section shows you the date you started the application, application deadline date, status of your form, and provides a button to return to your application.
If you have submitted your online application form, the status would read:

**Application Form**

*Started: 8/22/2018  Due: 12/31/2018*

Additional status information about your form is shown below.

**Supplements Section**

This section allows you to track the progress of your required supplement/recommendation forms. Some programs require this information to remain confidential. In those cases, you will not see the status of the form. It is simply your responsibility to make sure the person completing that supplement form received the instructions. *Not all applications require a supplement. Make sure you review the application requirements for each application.*

When your recommendation has been requested but not started, you will see the status NOT STARTED:

<table>
<thead>
<tr>
<th>Form Name</th>
<th>Email Address</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommendation Form</td>
<td><a href="mailto:recommender@email.com">recommender@email.com</a></td>
<td><strong>NOT STARTED</strong></td>
</tr>
</tbody>
</table>

*Back to Top*
Once the recommendation has been started, you will see the status STARTED:

### Supplements

<table>
<thead>
<tr>
<th>Form Name</th>
<th>Email Address</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommendation Form</td>
<td><a href="mailto:recommender@email.com">recommender@email.com</a></td>
<td>STARTED</td>
</tr>
</tbody>
</table>

Once the recommendation form is submitted, you will see the status COMPLETE:

### Supplements

<table>
<thead>
<tr>
<th>Form Name</th>
<th>Email Address</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recommendation Form</td>
<td><a href="mailto:recommender@email.com">recommender@email.com</a></td>
<td>COMPLETE</td>
</tr>
</tbody>
</table>

**Attachments Section**

This section allows you to track the status of each required attachment or supporting document(s) for your application. _Not all applications have required attachments. Make sure you review the application requirements for each application._

There are four (4) attachment statuses:
Attachments

<table>
<thead>
<tr>
<th>Type</th>
<th>Filename</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACT/SAT Test scores</td>
<td></td>
<td>NOT RECEIVED</td>
</tr>
<tr>
<td>High School Transcript</td>
<td>Transcript.pdf</td>
<td>PROCESSING</td>
</tr>
<tr>
<td>College/University Transcript</td>
<td></td>
<td>REJECTED</td>
</tr>
<tr>
<td>FAFSA Student Aid Report</td>
<td>FAFSA SAR.pdf</td>
<td>ACCEPTED</td>
</tr>
</tbody>
</table>

This means you have not yet uploaded this attachment and it is required for your application to be considered Complete.

This means your attachment has been uploaded and is currently pending review by ISTS. Attachments are processed within 5-7 business days. All documents uploaded prior to the application deadline will be considered.

This means the document you uploaded was not acceptable. Below the attachment section is the Rejected Attachment section. This will tell you why your attachment was rejected.

This attachment has been reviewed by ISTS and has been verified as meeting all of the requirements needed for that attachment.

Rejected Attachments Section
If you have uploaded a document that does not meet the minimum requirements for the application, your document will be rejected. Your attachment status will read:

REJECTED
You will see the attachment type, file name, the reason for rejection, and the date/time your document was rejected.

<table>
<thead>
<tr>
<th>Type</th>
<th>Filename</th>
<th>Reason</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>College/University</td>
<td>College</td>
<td>Missing Student Name</td>
<td>8/22/2018 1:59 PM</td>
</tr>
<tr>
<td>Transcript</td>
<td>Transcript.pdf</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

To upload a corrected document, simply click GO TO FORM and upload your document. Make sure you have fixed any of the issues noted in the reason for rejection so that your document is not rejected a second time.

If the application deadline has passed and your application is not Complete because your document was rejected after the application deadline it is important that you contact us immediately so that we can assist you. Most programs allow ISTS to help you correct a rejected document within the 5-7 business day processing time after the deadline. However, this is not guaranteed. Make sure you follow the Upload Instructions within your application to ensure your document meets all minimum criteria.

Contact Information
ISTS office hours are Monday through Friday from 8:00 AM to 5:00 PM Central. Agents are available via live chat and email during these hours. Use the green Help button (as shown below) at the bottom right corner of your screen to contact us. You can even request a callback!